



FEATURES & FUNCTIONS:

- Creation of work orders from a CR document upon screening.
- Auto notification setup for the review and acceptance of CR's.
- CR to Work Order cross-reference is provided for traceability.
- Ability to track CR's that are not turned into Work Orders.
- Workflow setup can allow non-valid CR's to be cancelled.
- CR sequencing is provided for grouping of multiple actions to a single action.
- Automatic date, time and user id tracking and updating.
- Auto system generated next CR number.
- Entry (deletion or modification) can be tracked for auditing purposes on fields of clients choosing. The information tracked includes user's id, name and date/time of the change as well as before and after image of the change. This is in compliance with 21 CFR part 11.
- Equipment systems as well as equipment are tracked.
- Each CR has a non-conformance code which determines the category that can be selected.
- Actions can automatically be populated by the system based on the equipment criticality and Work Order class codes.

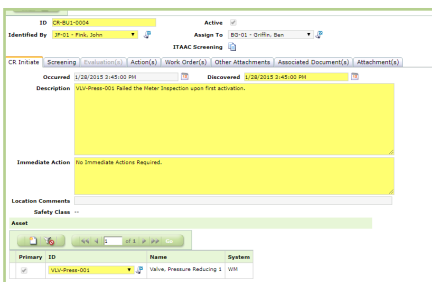
CORRECTIVE ACTION

The Condition Report (CR) Module provides the ability to report, classify, trend, distribute and review potential issues for future prevention.

Condition Reports are used to initiate the process of reviewing and correcting such problems.

This module is integrated with the CHAMPS workflow engine which defines the work approval process associated with a client's corrective action program.

CR documents consist of multiple sub-documents including, reportability, operability and evaluation which are utilized based on the nature of the problem being reported



DEPLOYMENT

- Cloud hosting
- On Premise