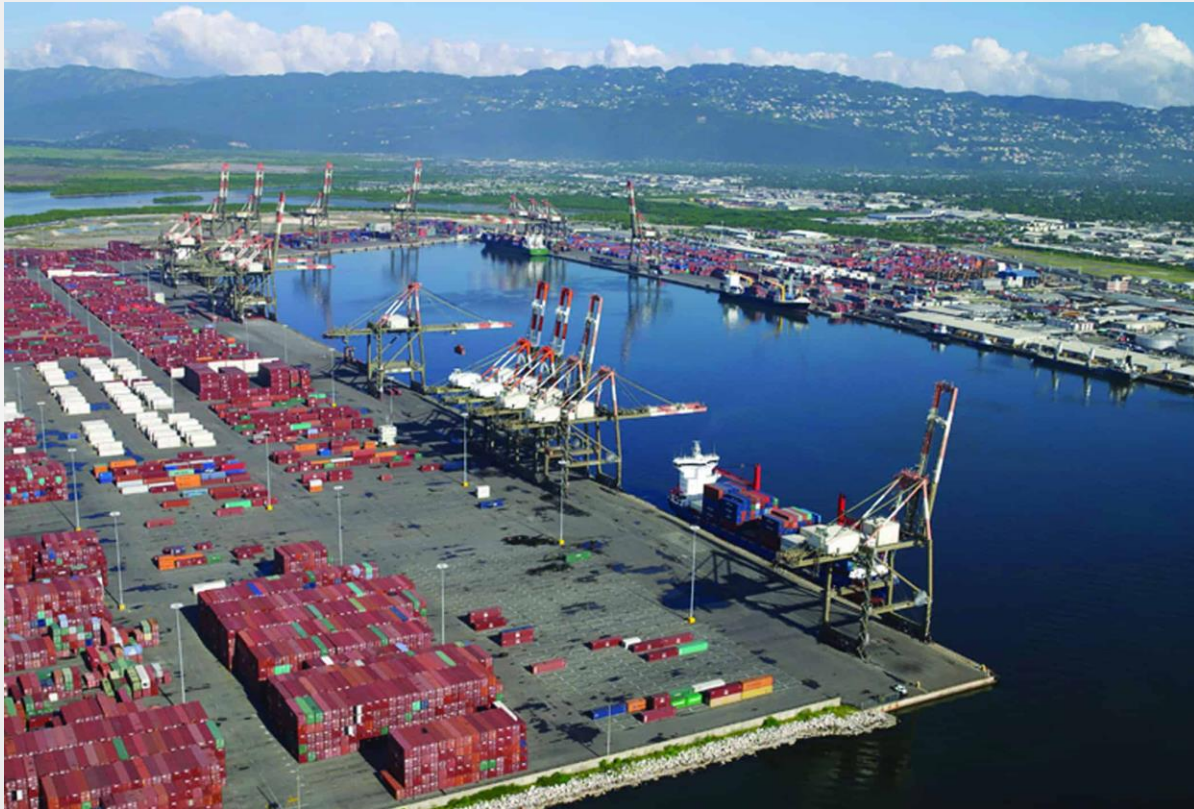


Customer Report: KFTL and NYAB

By: BJ Gay

INNOVATIONS

Customer Report



Customer Report



KFTL Upgrade Project Goals

- Version 14
- Project Module
- Analytics
 - Equipment Availability
 - Equipment Reliability (Box moves vs Failures)
 - Equipment PM Compliance
 - Equipment Accident Report List of accident work order associated repair cost.
 - Ad-Hoc Query dashboard
- Mobile

Lessons Learned

- Proven upgrade formula works
- Tailoring training materials and format to the needs and behaviors of the students provides the best results.
- Effective communication is the lifeblood of a project.

Customer Report



Customer Report



Customer Report



Customer Report



NYAB CMMS Project Goals

- Web Version 2
 - PM performance, Work identification, Asset management
- OEE / IoT
 - Downtime tracking, Actionable failures, Automated readings
- Interfaces
 - SAP: Projects, GMK (Inventory, Tools/Parts), Windchill/Drawings Vault
- Mobile
 - Work performance and documentation, User adoption
- KPIs
 - MTBM, MTBF
 - PM Forecast
 - PM performance

Lessons Learned...so far.

- Key stakeholders must be properly identified and committed.
- Corporate culture must be acknowledged and accounted for.