

Customer Report: City of Tallahassee

By: BJ Gay

INNOVATIONS

Customer Report



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COT Upgrade Project Goals

- Version 14
- Barcode Printing from CHAMPS
- Flow status Hold codes
- Equipment and Inventory Import programs
- Data Loading Services
- Simultaneous Go-Live

Lessons Learned

- Proven upgrade formula works
- Experienced and long-term success driven admin has a huge impact on the success of the project.